



**Duration**  
8 hours



**Format**  
Classroom



**Level**  
All levels



**Participants**  
8–25

## OVERVIEW

### Learn to improve the efficiency of humanitarian operations

Like most commercial operations, organisations and institutions involved in humanitarian and emergency relief operations have ongoing potential to improve the use of their resources and response times.

This exercise simulates the various supply chain steps of a High Energy Biscuits distribution from production site to humanitarian organisation to implementing partners, all the way to beneficiaries.

During the game, participants will be introduced to distribution, safety stock and forecasting. They will understand information asymmetry, the impact of inventory build-up, and the importance of communication and coordination during humanitarian operations.

The teachings distill best practices from academic research and the private sector, and adapts them to the humanitarian context.

## LEARNING OBJECTIVES

- Understand humanitarian operations as a system of interdependent material and information flows
- Learn to increase the efficiency of humanitarian operations by implementing the basic management processes of coordination, communication and measurement
- Identify all of the stakeholders in the system, understanding their interests and goals can potentially conflict and thereby reduce the overall performance of the system

## TARGET AUDIENCE

Commercial practitioners, field logistics staff, staff in non-operational functions, and supply chain students.

## FEES

We provide training opportunities free of charge in the humanitarian sector. Contact us to discuss sponsorship options.

## REVIEWS

*“The High Energy Biscuit game is a dynamic and engaging learning tool that captures the importance of coordination and communication between stakeholders with different goals to enhance the efficiency of humanitarian operations.”*

### ANDREA CECCHI

Head of Logistics, WFP Fiji

