



#### Duration

Level 1: 1 hour  
Level 2: 1 hour



#### Languages

English



#### Format

Online



#### Level

1: Introductory  
2: Intermediate



#### Participants

Unlimited



#### Award

Kühne Foundation  
and the HUMLOG  
Institute at Hanken  
School of Economics  
Training Certificate

## OVERVIEW

**Strengthen your ability to measure, analyse, and improve supply chain performance in humanitarian operations.**

In contexts where supply chain effectiveness directly impacts lives, robust performance management is essential to ensure efficiency, accountability, and continuous improvement. Yet, many humanitarian professionals lack access to structured training in this critical area.

The Performance in Humanitarian Supply Chain courses, designed by HELP Logistics and developed in partnership with the HUMLOG Institute at Hanken School of Economics, address this gap by building practical and analytical competencies in performance measurement and improvement.

The Discovery Pathway (Level 1) of this course provides a foundation in key performance indicators, measurement frameworks, and their application in operational settings. The Understanding Pathway (Level 2) builds on this knowledge, focusing on performance improvement in complex environments, including forecasting, risk management, and the use of digital tools for real-time tracking and data analysis.

Courses can be taken individually or as part of a progressive learning journey alongside the Humanitarian Logistics Management courses.

## METHODS

- Self-paced video lectures
- Self-assessment quizzes
- Real-world case studies
- Podcast-style interviews
- Reading material

## TARGET AUDIENCE

**Discovery Pathway:** humanitarian practitioners and logisticians seeking a foundational understanding of performance monitoring in humanitarian supply chains.

**Understanding Pathway:** professionals who already have a foundational understanding of performance metrics and want to deepen their skills in performance improvement, including forecasting and data-driven decision-making.

## FEES

This training is offered free of charge to support talent development in the humanitarian sector.

## LEARNING OBJECTIVES

### Level 1: Measuring Supply Chain Performance (Discovery Pathway)

- Understand fundamental concepts of supply chain performance measurement in humanitarian settings.
- Identify commonly used indicators and metrics used to measure supply chain performance.
- Gain foundational knowledge on how to assess and evaluate supply chain operations in crisis situations.

### Level 2: Improving Supply Chain Performance (Understanding Pathway)

- Understand advanced forecasting techniques for improving supply chain performance in humanitarian contexts.
- Examine the integration of technology for real-time tracking and data analytics in supply chain management.
- Apply theoretical knowledge to complex scenarios for enhancing supply chain resilience and responsiveness.